# SEPTEMBER 2026 BOARD MINUTES

The regular meeting of the Bristol Tennessee Essential Services Board of Directors was held at noon on Wednesday, September 23, 2026, at 2470 Volunteer Parkway, Bristol, Tennessee.

**Call to Order**
Chairperson Downs called the meeting to order at 12:00 p.m.

**Board Members Present**
Erin Downs, Jason Booher, Doug Harmon, Vince Turner, and John Vann.

**Staff Present**
CEO Clayton Dowell, Vice President of People Operations Tara Ellis, Vice President of Engineering David Hacker, Vice President of Operations and Safety Steve Craddock, and Director of Accounting and Finance Heather Jenkins.

**Adoption of Meeting Agenda**
Chairperson Downs asked if there were any amendments to the agenda. There were none. Mr. Harmon moved to adopt the agenda for the September board meeting. Mr. Turner seconded the motion, and it passed unanimously.

**Public Comment Period**
Chairperson Downs called for public comments. There were none.

**Minutes**
Chairperson Downs asked if there were any corrections to the minutes of the August board meeting, which had been previously distributed. No corrections were noted. Mr. Turner moved to approve the minutes as distributed. Mr. Harmon seconded the motion, and it passed unanimously.

**Safety Report**
Mr. Craddock reported 27,056 safe working hours from July 6, 2026, to August 31, 2026. The September safety meeting for all employees took place on September 8, 2026. The topic was "Safe Lifting and Good Back Health."

**Reliability Report**
Mr. Hacker presented the outage data for August 2026. He reported an average of 10.484 customer outage minutes for the month. The year-to-date average, through August 31, 2026, was 85.865 customer outage minutes.

**Financial Report**
**Electric Business Unit**
Ms. Jenkins presented the July and August 2026 financial reports. She reported that Electric Sales for July and August were 76.5 MWh and 75.1 MWh, respectively.

**Advanced Broadband Services Business Unit**
Ms. Jenkins reported that total Fiber customers at the end of August numbered 17,505, including 16,844 Internet services, 4,297 video services, and 4,229 telephone services. She also presented a sensitivity analysis on budgeted Internet services.

| | August 2026 | |
|---|---|---|
| **$(000)** | **YTD Actual** | **YTD Budget** |
| Electric Sales | $ 17,667.7 | $ 16,732.9 |
| Other Electric Revenue | 1,421.7 | 1,298.8 |
| Other Income | 376.5 | 339.1 |
| Total Operating Expense | 18,972.7 | 17,154.3 |
| Non-Operating Expense | 130.5 | 93.6 |
| **Electric Net Income (Loss)** | **$ 362.7** | **$ 1,122.9** |
| **Operating & Maintenance Expense** | **$ 4,398.1** | **$ 3,907.4** |
| **Broadband Net Income** | **$ 243.8** | **$ 263.5** |

**TVA Monthly Fuel Cost**
Mr. Dowell reported that the October 2026 monthly fuel cost would decrease to $0.02200 per kWh for residential (RS) customers.

| | August 1, 2026 | September 1, 2026 | October 1, 2026 |
|---|---|---|---|
| | **Fuel Cost** | **Fuel Cost** | **Fuel Cost** |
| **500 kWh** | $13.38 | $12.89 | $11.00 |
| **1000 kWh** | $26.75 | $25.78 | $22.00 |
| **1500 kWh** | $40.13 | $38.67 | $33.00 |
| **2000 kWh** | $53.50 | $51.56 | $44.00 |

**Acquisition of Property for Substation**
There was discussion about the need to purchase property that would align with BTES's long-range system plan for future substation projects.

**BTES Rate Schedules**
Mr. Dowell reported that the TVA Board approved changes to the wholesale rate structure that modified the TDGSA, TDMSA, GSB, GSC, GSD, MSB, MSC, and MSD retail rate schedules and added the DC and DCA rate schedules for Large Data Service customers. The applicable

BTES Rate Schedules reflecting TVA's wholesale rate changes, effective October 1, 2026, had been previously distributed.

**CEO Report**
Mr. Dowell provided an update on the FiberWise Networks Internet access project. He also reported staff are evaluating several additional Internet Access options. Mr. Dowell reported that the Bristol Industrial Park grading project is nearing completion.

**Board Comments**
Chairperson Downs called for comments from the Board. There were none.

Chairperson Downs adjourned the meeting.

Respectfully Submitted,



Doug Harmon, Secretary